

PREMIER ENTERTAINMENT AC, LLC

Job Title:	Table Games Dealer	Job Category:	Non-Exempt
Reports To:	Casino Games Floor Supervisor	Position Type:	Full-time, Part-Time
Department/Group:	Table Games	Job Code/ Req#:	00611
Location:	Atlantic City, NJ	Travel Required:	None
Level/Salary Range:	H04	License:	35
Job Summary:			
<p>Exchanges cash for gaming chips according to procedure and deals card games while providing excellent customer service.</p> <p>Premier is an equal opportunity employer subject to the rules and regulations of the NJDGE”.</p>			
Principal Duties and Responsibilities:			
<ul style="list-style-type: none"> • Conducts assigned game according to procedure. • Cooperates with other Dealers when assigned to the same game (Craps). • Controls pace of the game. • Informs the Supervisor Casino Games of any request or unusual play. • Issues to customers the proper amount of gaming chips after completion of the credit authorization procedures. • Must be able to stand for extended periods of time. • Bending mobility required. • Must be able to speak fluently and understand English. • Consistently demonstrates superior customer service skills by displaying outlined service behaviors. • Maintains an upbeat and positive attitude, creates positive energy with gestures and sustains enthusiasm from one interaction to the next. • Creates an atmosphere of luck and celebrates guest’s wins. • Is ready to serve and is informed of daily information; builds relationships by greeting guests with a warm, friendly verbal greeting. • Anticipates needs and provides fast, flawless service. • Checks for satisfaction and effectively resolves service breakdowns when they exist. • Promotes Total Rewards programs and card membership. • Provides a warm farewell and thanks guests for visiting. • Other duties as assigned. 			
Qualifications:			
<ul style="list-style-type: none"> • Skills required for game • Either prior dealing experience or that experience acquired in Dealers School 			
Supervisory Responsibility:			
None			
Work Environment:			
Diverse, fast-paced, deadline driven, multi-project coordination, prioritizing and flexing to accommodate last minute requests and changes.			
Physical Demands:			

