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THE RICHARD STOCKTON COLLEGE OF NEW JERSEY

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Special points of interest:

No Increases in Tuition or Fees
for 2013-14 Academic Year

Sergeant Tracy Stuart Named
Officer of the Year

Dr. Susan Davenport Named Vice
Provost for E-Learning

Athletics to Sport New Look

2 Professors Teaching in South
Korea

College Joins National Cyber-
Watch Consortium

External Affairs Launches New
Customer Satisfaction Survey



Sgt. Tracy Stuart of [Stockton Police Department](#) was named Officer of the Year at

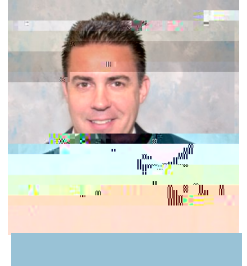
Dr. Susan Davenport, former associate provost of Graduate Programs and dean of the Heavin School of Arts and Sciences at Thomas Edison State College, has joined Stockton as vice provost for E-Learning.

The college's first vice provost's responsibilities include working with the faculty and deans to develop and support online offerings and integrate technology into

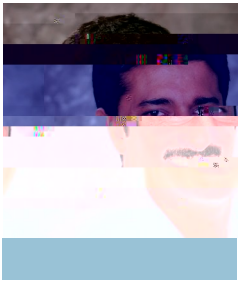


Dr. Joseph Lema, associate professor of [Hospitality & Tourism Management Studies](#) in the School of Business, and Dr. Jung Lee, associate professor of [Instructional Technology](#) in the School of Education, are teaching classes this summer at Jeju National University in South Korea.

Dr. Lee had previously taught there last summer, as part of Stockton's agreement to foster academic and cultural exchange with the South Korean university.



The faculty members are also supervising four Stockton students whose essays won them the June 23-July 17 exchange trip, paid for by Jeju National University. Kiyle Osgood and Melanie Wallace are Business students, while Grachelle Gernalin is in the Hospitality program and Tarek Gad is studying Economics with a minor in International Studies, said India Karavackas, director of the college's Office of International Services.



Dr. Aakash Taneja, associate professor of Computer Science and Information Systems, announced on Thursday, June 27 that the college has joined the National CyberWatch Consortium. The consortium is an association of higher education institutions, businesses and government agencies whose mission is to improve the quality and quantity of the information assurance workforce, according to Dr. Taneja.

[CyberWatch](#) members collaborate to share best practices, methodologies, curricula, course modules and materials, and provide faculty training and support to institutions that want to develop an IA curriculum, Dr. Taneja said.

The Office of External Affairs has developed a new customer service satisfaction survey to be distributed via e-mail to a randomized list of clients after projects have been completed. The new forms will be used to help External Affairs monitor and evaluate the efficiency and overall satisfaction of projects and services completed.

Satisfaction with a service's time of delivery and creativity, and the External Affairs staff's ability to communicate with and provide assistance to clients are all addressed in the new survey.

"The new Customer Service Satisfaction Survey will help us gauge if our clients are getting not only the services they need, but in a timely and professional manner," said Geoffrey Pettifer, director of Marketing Communication. "The goal of External Affairs is to provide outstanding service to all of our clients."

The new surveys were designed in conjunction with the new [Service Request Forms](#) launched last month.

We want to know about things going on in the Stockton community. Do you have an unusual hobby? Did one of your co-workers win an award or perform outstanding public service? Births, weddings, graduations and the like are all good things to submit to the *Stockton Times*.

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